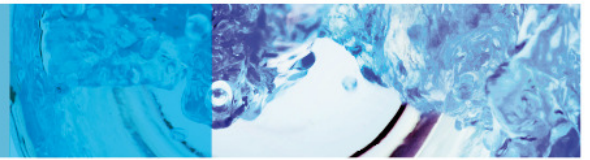


Infill Sewerage Program



Frequently Asked Questions

1. Why was the Infill Sewerage Program deferred?

In 2009 the Water Corporation was asked by the State Government to reduce its capital program for the coming four years by \$560 million. We did this by deferring some lower priority projects including the Infill Sewerage Program.

2. Why was the Infill Sewerage Program determined to be not a high priority?

The Corporation gave highest priority to those projects which ensure WA communities have adequate, high quality drinking water. Maintaining existing water and wastewater services was also of a high priority. New services such as infill sewerage were lower priority. The highest priority areas for the Infill program have already been completed.

3. Why has the Infill Sewerage Program now recommenced?

The Infill Sewerage Program was deferred in 2009 until financial conditions improved. The State Government announced in May 2010 that it was now in a position to recommence the Infill Sewerage Program.

4. How much of the Infill Sewerage Program has been completed?

The Infill Sewerage Program commenced in 1994 and has been running for 18 years. The program's original target was 100,000 connections. Around 90,000 properties have been connected to the system, including more than 62,500 in Perth and more than 27,500 in regional towns.

5. How are Infill Sewerage Program areas prioritised?

Areas for infill sewerage are prioritised according to public health and environmental issues.

6. What capital work did Water Corporation do instead of the Infill Sewerage Program?

There was no replacement for Infill. Deferral of the Infill Sewerage Program allowed continuing investment in a raft of critical regional projects extending from the Great Southern to the Kimberley and including the Southern Seawater Desalination Plant and the Alkimos Wastewater Treatment Plant.

7. Which projects were deferred in May 2009?

Deferred projects include project areas in the following locations:

Australind, Bayonet Head, Boddington, Boyup Brook, Bridgetown, Bruce Rock, Bunbury, City Beach, Collie, Denmark, Esperance, Geraldton and South Geraldton, Greenough, Harvey, Kwinana, Mandurah, Mount Barker, Quinns, Rockingham, Spalding, Waroona and Westfield.

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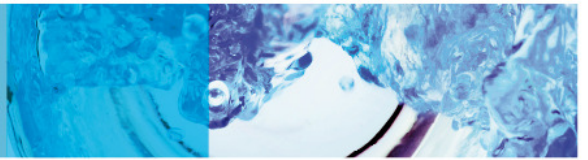
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Infill Sewerage Program



8. Which projects will now be going ahead?

Following the May 2009 deferment, the Water Minister announced in November 2009 that projects in the Spearwood area would recommence. Since recommencement of Spearwood projects, the Water Minister announced in August 2010 that Port Hedland and Dawesville 2B were the next two projects to start. In November 2010 the Minister announced that Quinns Rocks 4E, 8A and 9A would recommence.

The State Government has also allocated \$2.1 million to allow the Corporation to undertake investigations and design work in priority infill project areas, with design work commencing in the Falcon and Murray Bend areas.

On June 24th 2011 Water Minister Bill Marmion announced the next stage of the Program. Construction could commence in the following areas by the end of 2011 if investigations are successful; Bridgetown 1E and 1F, Mount Barker 5C, Greenough GR2B, South Geraldton SG3 Stage 1, Kwinana 14A, Rockingham 25B, Esperance 17A and 18A, Bunbury 29F, 46A and 52A, Busselton 13B and 18A, Dawesville 1B, 4A and 5A.

In addition, the Corporation has been asked to investigate the trial use of a Septic Tank Effluent Disposal (STED) system in Hyden.

9. How are the projects being prioritised?

The Water Minister is considering a range of social, economic, political, environmental and technical issues that will allow a prudent decision to invest public funds in an infill project.

10. Where is the funding for the program coming from?

Funding for the Infill Sewerage Program is established as part of annual State budget processes. As part of the May 2010 State Budget, \$25 million per annum was budgeted for the next four years.

11. Will sewerage be installed in new development areas?

The Corporation will continue to work with developers to ensure deep sewerage is installed in new housing development areas.

12. What should I do if my old septic tank is not working properly?

Raw sewerage seeping from septic tanks is not acceptable and should be addressed immediately, whether a future infill project is scheduled or not. A properly maintained septic system can provide adequate sewerage disposal for many years. Individual landowners are responsible for making sure their septic systems are properly maintained.

13. Who is responsible for fixing faulty septic tanks?

Individual landowners are responsible for ensuring septic systems are properly maintained or replaced if necessary. For more information contact the Department of Health or see the website: http://www.public.health.wa.gov.au/3/670/2/septic_tanks_.pm

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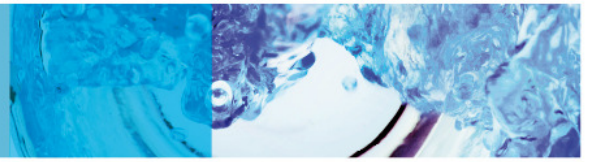
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Infill Sewerage Program



14. Should I wait to replace my faulty septic tank to see if our area will be included in the infill sewerage program?

Even with the program recommencing, there is no guarantee as to when the project areas will be completed. Landowners are responsible for ensuring septic systems are properly maintained or replaced if necessary.

15. If I want to develop or change my property, should I wait for infill sewerage to be connected before I do so?

Property owners have the option of investing in appropriate sewer pipes or systems to enable further development of their properties. There is no reason to wait for the State's Infill Sewerage Program. The local Council is responsible for all planning and development issues in your area. Contact your local Council for more information.

16. Infill sewerage in our area has been deferred a number of times over the years. Will it ever go ahead?

Due to drought conditions in recent years the Corporation had to prioritise projects that ensure drinking water is available to WA communities. This has led to progressive deferral of some programs including the Infill Sewerage Program. Even with the program recommencing, there is no guarantee that the same areas will be included. The priority of individual projects within the program is under constant review.

17. How are local communities being told about the status of the Infill Sewerage Program?

Stakeholders and communities are informed through:

- Letters to stakeholders to inform them of the program's recommencement, with detailed briefings where appropriate.
- Letters to community members and affected residents to inform them of the program's recommencement where applicable.
- Letters to contractors and consultants to inform them of the program's recommencement where applicable.
- Website updates on the status of the program.
- Responding to media enquiries and requests from public as appropriate.