

Leak Allowance Application Form



Account Number:

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Water Corporation
Locked Bag 2
Osborne Park Delivery Centre 6916
Fax (08) 9423 7705

Details of property where the leak was repaired:

Address: _____

Owner's name: _____ Phone: _____

Agent: _____ Tenant: _____

To be completed by licensed plumber:

(Meter reading **MUST** be supplied at time of repair)

Date of repair: ___ / ___ / ___

Estimated duration of leak: _____

Meter number: _____

Flow rate of leak (Litres/min): _____

Meter reading: _____

(Use water meter to determine)

Leak location: Pipe Valve Fitting Other (Appliance) _____

Was the leak located on? (please tick one)

- Internal service - mains supply
- Garden reticulation
- On or before the reticulation manual isolation valve

What repairs were made? (please tick one)

- Cut out and install new pipe
- Silver solder
- Install/repair fitting - type: _____
- Other (please advise): _____

If pipe - what type of pipe was the leak on? (e.g. Copper, PVC): _____

Class (e.g. A, B, C or 12, 16, 18 etc): _____

Does existing plumbing meet Australian Standards? Yes / No (please circle one)

Cause of leak: (e.g. Wear, tree roots, break, faulty) _____

Was the leaking or burst pipe obvious and visible to the customer? Yes/ No (please circle one)

If the leaking pipe is in a wall or under ground this is NOT considered visible

Water wastage dispersed to: Ground Sewer Wall cavity Other: _____

Photo attached or sent via email

Please include the property address and/or account number in the subject heading.

Electronic photos can be sent to CustCntr-CustomerInvestigations@watercorporation.com.au

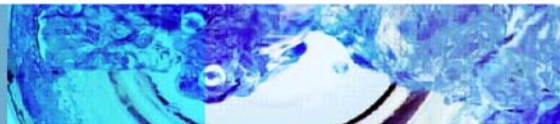
I certify that the plumbing work at the above address has been completed in compliance with the Water Services Licensing (Plumbers Licensing and Plumbing Standards) Regulations 2000 and AS/NZS 3500:2003. I understand that the repairs may be subject to verification.

Licensed Plumber name: _____ Contact phone number: _____

Plumbing Contractor License number: _____ Compliance Certificate number: _____

Licensed Plumber signature: _____ Date: ___ / ___ / ___ **WA Licence Verified**

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The leak that was repaired at your property may have had an effect on the water use recorded. If this is the case, we may consider granting a special allowance to offset a portion of the water wasted, provided that the repair work was undertaken by a Licensed Plumber and the necessary certificate/s are completed and submitted to the Western Australian, Plumbers Licensing Board.

Please provide the **completed Leak Allowance Application** together with a **copy of the licensed plumber's invoice** within **7 days** of the date of repair to the above address.

An allowance will NOT be considered for:

- hidden leaks and/or bursts on internal appliances, fixtures or fittings including air conditioners, dish washers, swimming pools, hot water systems, toilet cisterns, valves
- leaks on or due to internal or external taps
- situations where the leak is visible
- situations where the leak is not repaired by a licensed plumber
- situations where the internal plumbing is open ended (i.e. not connected to anything)
- leaks on mains reticulation (the manual isolation valve must be installed by a licensed plumber, if a leak is repaired at this point an allowance may be considered)
- plumbing that is not compliant with government regulations
- vacant or unattended premises

If you engage the services of a Licensed Plumber to check or make repairs to your internal service, the Water Corporation will not reimburse you for their cost.

Plumbers must hold a valid plumbing contractors license and be registered with the Western Australian, Plumbers Licensing Board. For more information, contact the Board or visit their website at www.plumbers.wa.gov.au

PRIVACY STATEMENT

Information collected on this form will be used for the purposes directly related to the service you have requested. Your prior consent will be sought for any other proposed disclosure. Details of our Privacy Policy can be found on our website- www.watercorporation.com.au