

Denham Water Supply



Use desalinated
water wisely

save water – save money

We all know how important it is to use our precious water wisely in our drying climate.

Denham water is even more precious as we do not have a natural source of drinking water – something which visitors to the area are often not aware of.

The town's water needs are met by a dual water supply system. Non-drinking artesian water supply is provided for uses such as toilets and outside use, and a drinking, desalinated water supply for drinking, cooking and washing purposes.

Denham water is desalinated using reverse osmosis. Reverse osmosis is a process in which artesian water diffuses through a membrane under high pressure, removing salts and impurities to ensure the water is suitable for drinking.

The desalination of water is a costly treatment process and to ensure it is used efficiently each property has an annual consumption quota at a subsidised price. The over-quota consumption price reflects the real cost of supply and is significantly higher.

Using water efficiently will assist you to stay within your quota and avoid large water bills.

special tariffs for Denham desalinated water

Each property both residential and non-residential has an annual quota of drinking quality water at a subsidised price.

residential

Consumption charges are billed three times a year, and each residence is allowed a quota of 35 kilolitres (kL) of water for each four month period. Once consumption exceeds 35 kL in a billing period over-quota pricing will be applied.

This quota is based on a household of up to four people. Where a residence is occupied permanently by more than four people, occupiers can apply for an increase in their quota.

non-residential

Non-residential properties are generally allowed a quota of 105 kL of water per year.

For further information on the desalinated water pricing structure, quotas or to apply for an increase in your quota, please contact the Water Corporation's Customer Centre on 13 13 85.

monitor your meter

To help monitor your use of desalinated water read your meter regularly.

Being aware of where and when you are using your water will help you keep your consumption, and your water bill, down.

A meter monitoring card is available from the Water Corporation for this purpose.

Your desalinated water meter is generally coloured blue and that for artesian water is generally green.

garden watering rosters

From 1 October 2007, new water efficiency measures came into effect. As a result of these new measures all communities in Western Australia north of Kalbarri and Kalgoorlie are subject to an alternate day watering roster. To find out your specific water days visit www.watercorporation.com.au or call the Waterwise Infoline on 13 10 39.

water dispenser

A desalinated drinking water supply is available for tourists' use from a coin operated dispenser at the Water Corporation's Depot on Monkey Mia Rd. This water is for drinking purposes only and should not be used for washing vehicles or boats.

how to contact us

fault and service difficulties

(24 hours) 13 13 75

or email

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www.watercorporation.com.au

customer correspondence

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