



Unconnected serviceable lots

Service availability is defined as services being available to connect customers upon request without the need to extend the reticulation network. Certain country towns may have dormant lots that have existing water or wastewater services available to them

Customers requiring a connection to lots within these towns are required to pay connection fees and headworks contributions (refer to [Information Sheet 01](#)) where;

- a) the lot is serviceable and was never connected ; or
- b) there is no evidence that annual service charges or headworks contributions have been paid on crown or local authority land

Note:

1. Crown reserves are not required to make headworks contributions at subdivision nor do they pay annual service charges until a connection is required.
2. Customers must provide proof payment if they disagree with the Corporation's records or assessment of charges.