

Drinking Water Quality Policy



The Water Corporation is committed to effective management of its drinking water supplies to provide a safe, high-quality product that consistently meets the *Australian Drinking Water Guidelines*, consumer and other regulatory requirements.

To achieve this, and in partnership with our stakeholders and relevant agencies, we will:

Manage water quality at all delivery points from source water to the consumer.



Routinely monitor the quality of drinking water and use effective reporting mechanisms to provide relevant and timely information, and promote confidence in the water supply and its management.

Strongly advocate source protection and primacy of drinking water quality over other land uses.



Use appropriate contingency planning and maintain incident response capability.

Use a risk-based approach to identify and manage potential threats to water quality.



Participate in research and development activities to ensure continued understanding of drinking water quality issues and performance.

Comply with the health-related criteria of the *Australian Drinking Water Guidelines* and work to progressively improve compliance with aesthetic criteria.



Contribute to setting industry regulations and guidelines, and other standards relevant to public health and the water cycle.

Incorporate the needs and expectations of our consumers, stakeholders, regulators and employees into our planning.



Continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.

The Corporation will implement and maintain a drinking water quality management system consistent with the *Australian Drinking Water Guidelines* to effectively manage the risks to drinking water quality.

All managers and employees involved in the supply of drinking water are responsible for understanding, implementing, maintaining and continuously improving the drinking water quality management system.

Sue Murphy
Chief Executive Officer
Water Corporation

