



How to read your Water Use Account

We are committed to providing all our customers with the highest level of service. Part of that commitment is to listen carefully to your suggestions and to react accordingly. Your Water Use Account is an example of this. It incorporates suggestions received from our residential and non-residential customers to make the accounts easier to read and understand. For our customers with special needs, we are happy to provide accounts in alternative formats upon request. Please note that a comparative water use graph together with additional information regarding the cost of water have been included to further encourage water conservation.

1 Water Use Account
Issue Date 6 October 2010
Bill ID 0078

2
3 ACCOUNT NUMBER 90 00000 00 0
PLEASE PAY \$1 107.05
PAYMENT DUE BY 3 Nov 2010

4
A CUSTOMER
10 STREET RD
PERTH WA 6000

5
Account for OFFICE, FACTORY AT 10 STREET ST PERTH LOT 999

6 YOUR ACCOUNT SUMMARY

DESCRIPTION	PAYMENT DUE	AMOUNT
Water Use Charges 25 Mar 2010 to 22 Sep 2010	3 November 2010	\$1 107.05
TURN OVER FOR IMPORTANT INFORMATION	TOTAL	\$1 107.05

Interest is charged on overdue amounts @ 13.51% p.a.
GST does not apply to this account.

7 Payment Slip
Are you moving or selling?
Please call us on 13 13 85

10 STREET ST PERTH LOT 999
Account Number 90 00000 00 0
Please Pay \$1 107.05
Payment Due By 3 November 2010

Enquiries 13 13 85
Payment Difficulties? 1300 659 752

Website: www.watercorporation.com.au
E-mail: customer@watercorporation.com.au

Barcode: 1000 9000000000

<0000110705> <066304> <000090056262304>

1. Water Use Account

This area indicates what service you are being charged for. This account is for water use charges for the property listed.

2. Bill ID

This is a unique number for each account we send you. You may be asked to refer to this number when you contact us.

3. Account Number

This identifies your property. Please refer to this number when you contact us.

4. Mailing Address

This is the address to which the account has been sent.

5. Account Address

This is the address where the charges have been incurred.

6. Your Account Summary

Your current charges are shown here along with details of the payment due date and the amount due for any outstanding charges billed and not yet paid.

7. Payment Slip

You will need to detach this portion of the account if you are sending payment by mail.

8. Contact Information

If you need to contact us you will find our details here.

Water Use Account 10 STREET ST PERTH LOT 999

YOUR WATER USE SUMMARY
It's easy to save water during spring, turn off your reticulation if it's raining. Applying soil wetting products can help reduce the amount of water your garden needs. For other waterwise ways visit www.watercorporation.com.au. See how much water you can save before your next account arrives!

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Property Water Use For Same Reading Period

Reading	Use (kL)
06/09 (This period)	241 kL
09/10 (This period)	31 kL
10/11 (This period)	458 kL

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METER READING DETAILS

Meter Number	This Reading	Last Reading	Use (kL)
FA0700110	22 Sep 2010 1760	25 Mar 2010 1523	237
BC0700059	22 Sep 2010 760	25 Mar 2010 539	221

Total water used in 181 days was 458 kilolitres (1 kL = 1000 litres)

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HOW YOUR WATER USE CHARGES HAVE BEEN CALCULATED

Water Use	458 kL at \$1.171	\$536.32
Total		\$536.30

Interest accrued on previous overdue amounts \$2.05
Total Charges \$538.35

Your average daily use for the current reading period was 2.53 kL at a cost of \$2.96 per day.

11
HOW YOUR SEWER VOLUME CHARGES HAVE BEEN CALCULATED

Sewer Volume	25 Mar 2010 to 22 Sep 2010	\$568.70
458 kL x discharge factor of 95% = 435 kL discharge		
less 200 kL annual discharge allowance = 235 kL at \$2.420		
Total New Sewer Volume Charges		\$568.70
TOTAL NEW CHARGES		\$1 107.05

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CUSTOMER INFORMATION
Reading or Estimate Query
If you have reason to query the reading or water use:
1. Read your meter
2. Write down the reading
3. Phone 13 13 85

Customers with special needs
If you would like this account in an alternative format phone 13 13 85.
Hearing or speech impaired? Phone us via the National Relay Service on 133 677.

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WAYS TO PAY YOUR ACCOUNT

Direct Debit
To establish automatic payment of accounts from your nominated bank or financial institution, call 13 13 85 to make application over the phone.

POST Billpay
Pay in person at any Post Office.

Credit Card
Visit www.watercorporation.com.au or call 1300 366 067 to pay using Visa, MasterCard or American Express. A 0.6% transaction fee will apply to all payments. GST is included where applicable.

Mail
Send your cheque made payable to 'Water Corporation' with your payment slip to:
WATER CORPORATION
PO BOX 1650, OSBORNE PARK DC, WA 6816

BPAY®
Contact your bank or financial institution to arrange payment.
Billier Code: 8885 Ref: 90 00000 00 0

BPAY View®
Receive, view and pay this bill using internet banking.
BPAY View Registration No - 9000000002088387

9. Graph

This gives you a comparison of your water use for the same time in previous years.

10. Meter Reading

This shows the meter number for the property, the dates of current and previous readings and the reading taken. The difference between the last reading and the most recent reading is the amount of water used in kilolitres.

11. Calculations

This shows how your water use and volumetric sewer charges have been calculated and gives you the average amount of water use per day at the property for the period.

12. Reading Query

This gives you the steps to follow if you have reason to query your reading.

13. Ways To Pay Your Account

For your convenience, we offer a range of ways to pay your account including Direct Debit, BPAY, over the phone and online.