

# non-residential charges country customers



# non-residential country

## annual service charges

Annual service charges are issued in July each year.

### water

A charge applies to all properties with access to the Water Corporation's water main.

Other non-residential property charges are based on the size of the meter.

<b>meter size</b>	<b>price</b>
15, 20mm	\$279.00
25mm	\$435.90
30mm	\$627.70
35, 38, 40mm	\$1,116.00
50mm	\$1,743.70
70, 75, 80mm	\$4,463.90
100mm	\$6,974.90
140, 150mm	\$15,693.40

The charge for vacant land is fixed at \$186.60 for 2011–12.

For non-residential strata titled units that share a meter, the charge is fixed at \$186.60 for 2011–12.

### wastewater

Charges apply to all properties with access to the Water Corporation's wastewater (sewer) system.

These charges are based on the number of fixtures (eg. toilets and urinals) at each property.

In 2011–12 the charges are:

<b>number of fixtures</b>	<b>price</b>
First fixture	\$690.50
Second fixture	\$295.60
Third fixture	\$394.80
Four fixtures and over (each)	\$429.20

*Note: Fixture charges are cumulative.*



For non-residential strata titled units that share major fixtures, the minimum charge is \$429.20 for 2011–12.

Non-residential vacant land sewer charges are calculated by multiplying a rate\* (cents in the dollar) by the property's Gross Rental Value (GRV), which is supplied by the Valuer General. The minimum charge is \$199.00 for 2011–12.

*\* In the country, the cost of operating each scheme is different so rates in the dollar do vary. A minimum charge applies.*

## charges for use

### water

Meters are generally read three times in a twelve month period. The first reading is taken between November and February, the second between March and June, and the third between July and October.

Each town or area in WA is allocated to one of fifteen bands depending on the operating costs of the local scheme.

Non-residential prices will continue to be adjusted to reflect the real cost of providing water in country areas. This is in line with Government approved reforms that commenced in 2008 to encourage customers to save water by ensuring they are aware of these costs.

These adjustments are being phased in using the 15 band pricing structure opposite. Where a town or area's existing band does not best reflect the real cost, it will move up or down progressively until it reaches the correct band. Our website at [www.watercorporation.com.au](http://www.watercorporation.com.au) shows the current band applicable to each town.

BAND	CONSUMPTION AND PRICE (cents per kL)	
	Price up to 300kL	Price over 300kL
1	153.0	185.9
2	168.9	202.5
3	186.2	220.3
4	205.4	240.0
5	226.7	261.3
6	246.5	284.6
7	268.1	309.9
8	290.3	337.5
9	314.2	367.4
10	334.5	400.1
11	365.7	435.7
12	399.8	474.5
13	437.1	516.7
14	478.0	562.6
15	522.6	612.7

Currently, a reduced price applies for the first 300 kilolitres of water. As part of the reforms, the reduced price for the first 300 kilolitres will be eliminated and a flat price will apply for all non-residential water use. The tiered prices apply over 12 months (they are not reset at each reading).

*Note: Properties that include a residence are charged for the first 150kL at 119.2 cents per kL, then at the non-residential prices for water use over that level.*

## wastewater

Sewer volume charges are based on the assessed volume of wastewater discharged from the property into the wastewater (sewer) system. The amount of discharge is calculated by multiplying water use (as registered on the water meter) by a 'discharge factor'. The discharge factor is the assessed percentage of water delivered to the property that is discharged directly into the wastewater system.

### **Discharge = water use (kL) x discharge factor**

A standard 'discharge allowance' of 200 kilolitres applies to each property annually (not per meter reading). Where the assessed volume of wastewater discharged exceeds the 200 kilolitre allowance, a volumetric sewer charge is included on the Water Use Account. The price per kilolitre of discharge for 2011–12 is 253.8 cents.

### **Volumetric sewer charge = (discharge - allowance) x price per kL**

Customers may request a review of the discharge factor, if required, by calling our 13 13 85 account enquiries number. For more information visit [www.watercorporation.com.au](http://www.watercorporation.com.au)



## How to contact us

### account enquiries

(8am to 5pm weekdays) 13 13 85

TTY: National Relay Service on 13 36 77

### or email

[customer@watercorporation.com.au](mailto:customer@watercorporation.com.au)

This information is available in alternative formats on request.



[www.watercorporation.com.au](http://www.watercorporation.com.au)

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