

# PERTH AUDIOVISUAL



ABLI 23 056 859 093

Wednesday February 7, 2007.

Attn: Steven Mackenzie  
Water Corporation  
629 Newcastle Street  
LEEDERVILLE WA 6007

Dear Steven

On behalf of Perth Audiovisual please accept my sincere apologies for the non recording of your forum held in Mundaring on November 27, 2006.

As you are aware Perth Audiovisual have performed this service many times previously and there has never been a problem, however, it appears in this instance although the machine was in record mode a specific button on the cassette machine was not released thus allowing our technician to hear through the headphones what he assumed was going into the machine although it was not actually recording.

Steven, I can only apologise and trust this will not jeopardise our future working relationship.

Yours sincerely

PAM BELL  
Account Manager

510 Guildford Road Bayswater

Western Australia 6053

PO Box 601 Mt Lawley 6929

Email: info@perthav.com.au

www.perthav.com.au

**Sales/Hire/Admin/Production**

Tel (08) 9377 2775

Fax Hire (08) 9377 3994

Fax Sales (08) 9377 3996

AUDIOVISUAL

▼ HIRE & SALES

▼ STAGING

▼ EVENTS

▼ EXHIBITIONS