Work in your area
Bruce Rock STED scheme
March – September 2017

Our contractor, Miluc Civil Pty Ltd (Miluc Civil), will soon start work in your area as part of the Bruce Rock Septic Tank Effluent Disposal (STED) scheme.

Together, we are committed to keeping you fully informed throughout this project. Please read through answers to some commonly asked questions and refer to the map showing the area of the upcoming work.

What is a STED scheme?

A STED scheme is a central wastewater system that takes partially treated wastewater from septic tanks through pipelines to a treatment and disposal pond system, located a suitable distance from town.

Why are we doing this?

A STED scheme is a practical and affordable wastewater system that is expected to provide a long-term solution for wastewater management in regional areas with shallow groundwater, rock or clay soils. As waste is already partially treated by septic tanks, it reduces the cost of conveying and treating the wastewater.

Bruce Rock’s STED scheme will provide environmental and health benefits to the town because it will remove the problems associated with overflowing septic tanks and leach drains.

How long will it take?

We will be working from 7am to 5pm Monday to Friday. We hope to finish work in the area by September 2017, although many houses will be able to connect long before then.

There is the potential for minor delays due to weather or challenging ground conditions, however we will try to do the job as quickly as possible with minimal disruption.

Where will my connection point be?

Before work begins on or near your property, the contractor will deliver a ‘Notice of Entry’ form. On this form you can request individual property requirements. However, flexibility regarding a change to the specific location of your connection point is limited and will depend on suitability.

Alternatively, contact Miluc Civil on the details provided to discuss your individual property requirements further.

How will the work impact me?

Unfortunately, construction of a central wastewater system is quite disruptive and we may have to enter the boundaries of your property (we will not physically enter your home) to provide connection points.

Construction will involve excavating trenches between one and six metres deep. It is likely that this will create some sand and dust and your area may look a little untidy during construction. We will do all we can to keep the area as tidy as possible and clean up as we go.
There will be some disruption to traffic, however traffic management will be in place at all times.

**What about my garden and driveway?**

Our contractor will endeavour to keep driveways open and they will ask you if they need to temporarily block your driveway.

We are committed to ensuring that any area impacted by our work will be returned to as close to original condition as practically possible. We appreciate that many people put a lot of time and effort into their gardens. Should trees, shrubs, or lawn need to be removed, they will be replaced and the area restored.

Likewise, if driveways or paving are disturbed they will be restored and reinstated. This may take a few weeks and the contractor will contact you before accessing your property to discuss specific times.

We encourage residents to contact Miluc Civil to discuss any individual restoration or reinstatement requirements.

**What about residents’ safety?**

We are firmly committed to public safety and will carry out all work in the safest possible manner. However, we strongly urge all residents to remain vigilant and exercise extreme care when in the vicinity of the sewer work either as a pedestrian or as the driver of a vehicle. Please alert the contractor or Water Corporation to any potential danger spots onsite that remain unattended.

**How do I connect?**

Once Miluc Civil has finished installing the STED scheme, you will need to contact a licensed plumber to complete your connection. We encourage home owners to connect to the system as soon as it becomes available, as annual service charges will begin once the system is operational. We will provide further information about how to connect and service charges once the system is available for connection.

The Shire of Bruce Rock will provide a financial subsidy to residents connecting to this stage of the STED. The subsidy will not cover all connection costs but will provide some financial assistance to ratepayers. The Shire of Bruce Rock will confirm the subsidy amount and make a public announcement in the coming months. Residents are asked to contact the Chief Executive Officer at the Shire of Bruce Rock should they have any questions regarding this subsidy.

The Department of Health requires that your old leach drains be decommissioned when you are connected to the central wastewater system. After your property has been connected, you or your plumber will need to decommission your leach drains.

To find a licensed plumber, you can contact the Master Plumbers’ Association on (08) 9471 6661.
Will I still need to maintain my septic tank?

Yes. The STED scheme takes wastewater that has been partially treated by your septic tank to a treatment and disposal pond system. You will therefore need to continue to maintain your septic tank.

What if my lot is vacant?

When you develop the property, you or your builder will be required to install a septic tank and arrange the connection from your septic tank to the connection point by a licensed plumber. Your plumber needs to provide us with a copy of your plumbing drawing showing the detail of your sewer connection.

What if I have a non-domestic property?

Domestic waste connections can be made from properties zoned commercial and industrial. However, should you wish to dispose of other than domestic wastes, you will need to apply for a permit to discharge industrial waste to our central wastewater system. Your plumber will advise whether a permit is required.

Who do I contact?

Miluc Civil Project Manager
If you have any concerns or questions about work within or near your property, please contact Miluc Civil Project Manager Ken Walter on email retlawyor@live.com.au or mobile 0407 903 359. Ken will usually be able to address the issue immediately.

Water Corporation Project Manager
For further information about this project, please contact the Project Manager Vincent Pilot on (08) 9420 2914 or vincent.pilot@watercorporation.com.au

Water Corporation Community Engagement
Should you wish to discuss any community-related concerns, please contact Community Engagement Rachael Cutler, on (08) 9420 2231 or email rachael.cutler@watercorporation.com.au

For more information about the Infill Sewerage Program, visit us online at www.watercorporation.com.au/infill or email infill@watercorporation.com.au

Customer Information Line 13 13 85
Building Services 13 13 95

Faults, Emergencies and Security 13 13 75 (24 hours, 7 days a week)
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Legend

Area to be sewered

To proposed STED
ponds outside town

Ref: 16569443
8 March 2017