Backflow Prevention
Risk Rating Appeal Form

You must submit this form within 28 days of being notified of your property risk rating for backflow prevention devices. Refer overleaf for return contact details.

Please refer overleaf for further information on what constitutes a valid appeals application.

**STEP 1. CUSTOMER CONTACT AND MAILING ADDRESS DETAILS**

<table>
<thead>
<tr>
<th>Customer Business Name:</th>
<th>Lot/No.:</th>
<th>Street:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Suburb:</td>
<td>Post Code:</td>
</tr>
<tr>
<td>Contact Name: (Mr / Mrs / Ms)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone No.:</td>
<td>Mobile Number:</td>
<td></td>
</tr>
<tr>
<td>E-mail Address:</td>
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</tbody>
</table>

**STEP 2. PROPERTY / FACILITY LOCATION TO BE APPEALED**

<table>
<thead>
<tr>
<th>Facility Name (if any):</th>
<th>Lot:</th>
<th>No.:</th>
<th>Street:</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Suburb:</td>
<td>Post Code:</td>
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</tbody>
</table>

**STEP 3. CURRENT AND/OR PROPOSED SITE ACTIVITIES FOR SITE IN QUESTION**

NOTE: Please provide as much information as possible on ALL processes and activities that are or may occur on your site. Please attach extra sheets if required.

If the backflow risk rating appeal is as a result of an approved (re)development application then please also provide the building (BuilderNet) application number:

**STEP 4. RISK RATING REVIEW REQUEST (tick one box, only)**

- [ ] Current risk rating is HIGH. Request that risk be changed to MEDIUM.
- [ ] Current risk rating is HIGH. Request that risk be changed to LOW.
- [ ] Current risk rating is MEDIUM. Request that risk be changed to LOW.

**STEP 5. OBJECTIVE EVIDENCE AND REASONING FOR ALTERING CURRENT RISK RATING**

NOTE: You must discuss these issues with your licensed plumbing contractor or hydraulic design consultant (who should be competent in backflow prevention plumbing design) before they proceed with your detailed appeal on the backflow risk assessment for the property. In particular, they should be advised of the current assessed risk level of your property.

Supportive documentation supplied by your licensed plumber or hydraulic design consultant:

- [ ] No
- [ ] Yes

No. of pages: ___
Why has my property been assigned a backflow risk rating?
To ensure that the Water Corporation's drinking water supply is protected from contamination from potential backflow incidents.

The Water Corporation requires each and every connection to the drinking water supply to have fitted a backflow prevention device at the boundary that is appropriate to the high, medium or low risk hazard posed by the activities carried out at the property.

Backflow risk rating for fire services
Fire Services pose a medium backflow risk level, irrespective of the overall risk rating assigned to a property. What this means (for example) is that a LOW risk rated property which also has a fire service requires that fire service to have installed at least a medium rated backflow prevention device to that service, and a low risk rated backflow prevention device to all other drinking water services for that property.

What constitutes a valid backflow risk rating appeal?
If you believe the backflow risk posed by your property differs from that initially assessed by the Water Corporation then prior to making an appeal you must be able to demonstrate that you have engaged in formal consultation with your nominated hydraulic engineer or plumber, who must provide a qualified backflow prevention plumbing report on the backflow risk posed by your property.

It is a Water Corporation requirement for properties that are provided a water service by the Corporation that a form of backflow prevention MUST be installed. You cannot appeal the need to have a form of backflow prevention installed to all services (metered or otherwise) on your property.

When will a backflow risk rating change?
Any changes to the assigned risk level must be approved by the Water Corporation prior to the installation of any backflow prevention device.

More Information?
For more information on backflow visit the Water Corporation website: www.watercorporation.com.au

Further information on the issue detailed on this sheet can be obtained by phoning the backflow prevention hotline on (08) 9371 1412.

Return Contact Details
Please submit appeal correspondence to: Email: backflow@watercorporation.com.au
Fax: (08) 6330 6691

OFFICE USE ONLY
Date Received: GRANGE Property Account Number:
AQUA Ref of this document: 2471071 AQUA Ref of formal reply document:
Midas License Number: BuilderNet Application Number: