



Drinking Water Quality Policy

Water Corporation is committed to effective management of its drinking water supplies to provide a safe, high-quality product that consistently meets the *Australian Drinking Water Guidelines*, consumer and other regulatory requirements.

To achieve this, and in partnership with our stakeholders and relevant agencies, we will:



Manage water quality from source water to the consumer and promote confidence in the safe supply of drinking water.

Incorporate the needs and expectations of our consumers, stakeholders, regulators and employees into our planning.



Strongly advocate source protection and the priority of drinking water quality over other land uses.

Use a risk-based approach to identify and manage potential threats and ensure appropriate barriers to protect water quality.



Routinely monitor our systems and use effective reporting mechanisms to provide relevant and timely information on our performance.

Use appropriate contingency planning and maintain incident response capability.



Meet the health-related requirements of the Australian Drinking Water Guidelines and work to progressively improve the aesthetic quality of water supplied to our customers.

Contribute to setting industry regulations and guidelines, and other standards relevant to public health and the water cycle.



Continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.

Participate in research and development activities to ensure we continually improve our understanding of drinking water quality issues and performance.

The Corporation will implement and maintain a drinking water quality management system consistent with the *Australian Drinking Water Guidelines* to effectively manage the risks to drinking water quality.

All Water Corporation employees and alliance partners involved in the supply of drinking water are responsible for understanding their role in implementing and continuously improving the drinking water quality management system.

Sue Murphy
Chief Executive Officer, Water Corporation