

# Leak allowance application



## Details of property where the leak was repaired:

Property address: \_\_\_\_\_

Customer name: \_\_\_\_\_ Phone: \_\_\_\_\_

Customer email: \_\_\_\_\_

1. Was the leak/burst obvious and visible to the customer? YES / NO (please circle)
2. Date of repair: \_\_\_\_/\_\_\_\_/\_\_\_\_ Meter number: \_\_\_\_\_
3. Meter reading: \_\_\_\_\_ (AT TIME OF REPAIR) Flow rate: \_\_\_\_\_
4. Does the existing plumbing/reticulation meet Australian Standards? YES / NO (please circle)

### Licensed Plumber Repairs ONLY – to be completed by plumbing contractor

Where was the leak located?  Pipe  Valve  Fitting  Other (appliance) \_\_\_\_\_

What repairs were made and what type of pipe was repaired? (e.g. copper, PVC – include pipe class)  
\_\_\_\_\_

For irrigation leaks, is there a manual isolation valve and master solenoid installed? YES / NO (please circle)

The water wastage dispersed to:  Ground  Sewer  Soak well  Wall cavity  Other \_\_\_\_\_

Licensed plumber name: \_\_\_\_\_ Contact number: \_\_\_\_\_

Company name: \_\_\_\_\_ Plumbing contractor license number: \_\_\_\_\_

*I certify that the plumbing work at the above address has been completed in compliance with the Plumbers Licensing and Plumbing Standards Regulations 2000 and AS/NZS 3500:2003. I understand that the repairs may be subject to verification.*

Licensed plumbing contractors signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

### Garden irrigators repairs ONLY – to be completed by Water wise garden irrigator (WGI)

Where was the leak located? \_\_\_\_\_

Does the irrigation system have a manual isolation valve and master solenoid installed? YES / NO (please circle)

WGI name: \_\_\_\_\_ Contact number: \_\_\_\_\_

Company name: \_\_\_\_\_ WGI number: \_\_\_\_\_

*I certify the work completed on the irrigation system at the above address has been completed to industry standards*

WGI Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Please email your completed form to: [wateruseinvestigations@watercorporation.com.au](mailto:wateruseinvestigations@watercorporation.com.au)

For information on our leak allowance eligibility and criteria go to -

<https://www.watercorporation.com.au/leakallowancecriteria>

