

Pipes for Perth

Work in your area



Since July 2016 Water Corporation's Pipes for Perth program has been proactively replacing ageing water mains across metropolitan Perth, including in City of Perth.

The replacement of these pipes is essential to prevent future leaks and breaks and will help improve the security and reliability of the water supply to the area for decades to come.

Water Corporation appointed contractor, Civcon, have started work to replace about **3.2 kilometers** of ageing water main across Northbridge, Perth, Highgate and Mt Lawley.

Where is this happening?

William Street between Roe Street and Newcastle Street is scheduled to be renewed from the beginning of **May 2019** and is expected to take around **eight weeks** to complete.

Work will be carried out in a staged approach.

Further information, including details on the construction area and a subsequent Traffic Management Plan, will be provided to customers once work permits have been approved.

When is this happening?

Our authorised contractor, **Civcon**, will work to locate services, lay the new pipes and reinstate post-construction between **May and June 2019**.

Further information, including an exact start date, finish date and work hours will be provided to customers once a construction schedule and Traffic Management Plans have been approved.

Business Visits

A member of the Project Team will be calling into local businesses before and during construction to offer information and assistance. You will receive a letter in the coming weeks with more information on these visits, including timing.

Alternatively, if you would like to schedule a time to discuss the work with a Project Team member over the phone or face to face, please email pipesforperth@watercorporation.com.au

Our process

Water Corporation engages contractors to complete all construction work. When our contractor first arrives to a site, they need to locate all underground services, such as gas, power, telecommunication cables and existing water connections. This must be completed to confirm the planned alignment of the new main is suitable, and that excavation work can be undertaken safely.

The contractor also needs to undertake other preliminary site preparation, such as placement of safety fencing, signage and laydown areas for equipment.



What will the impact be?

Unfortunately, our construction work can be noisy and a little dusty. We understand that this causes temporary inconvenience and disruption in the community, and we are committed to working with our customers to minimise impact.

To minimise disruption, work is carried out by a combination of both trenchless and open excavation methods where necessary. Open excavation work includes cutting into the road and excavating a trench-like pit. This method allows the new pipe to be laid directly into the ground. Trenchless technology allows us to thread the pipe through two openings, without the need to dig up the whole road.

Both methods can take up to a number of weeks and/or months to complete and require the pits to remain open during the process. For safety, all open trenched areas are fenced and clearly signed at all times.

We will endeavour to maintain full access to properties at all times and traffic management will be in place throughout project delivery, where required. Residents may also experience a temporary loss in on-street parking, if the temporary deletion of parking spaces is required to accommodate moving traffic.

Once the new pipe is in the ground, the impacted area is backfilled, compacted and reinstated. Traffic management will be in place at all times to ensure the safety of road users and pedestrians.

Reinstatement

Our construction methods mean unavoidable impact to roads, footpaths and verges, including reticulation. The Corporation follows a thorough reinstatement process to ensure all impacted areas are replaced like for like, where practically possible. This work is typically completed at the end of the project, once all construction work is complete.

Further information about our reinstatement process will be provided in due course.

Communications

We are committed to providing customers with important updates throughout project delivery. To ensure you're receiving the most up to date project information available, we encourage all customers to register their details with us online. Regular updates will include any changes to traffic management, property access and/or the project schedule.

Register your details for email updates at watercorporation.com.au/pipesforperth.

More information

We will provide further information in the coming months to residents and businesses in the area.

For more information please contact our dedicated Pipes for Perth Customer Solutions team on **9420 3529**, available weekdays during business hours.

Alternatively, please email pipesforperth@watercorporation.com.au or visit the project page online at watercorporation.com.au/pipesforperthNorthbridgePerth2019.

Faults, Emergencies and Security line on 13 13 75 (24 hours)